

ELLIOTT STREET SURGERY
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145 ELLIOTT STREET
TYLDESLEY
MANCHESTER
M29 8FL

Patient Participation Group (PPG)
Elliott Street Surgery
Thursday 6th February 2014

Attendees: Dr M Sniadek – GP
 Mr (AW)
 Mrs (JH)
 Mrs (GH)
 Mrs (SR)
 Mrs P Coupe – Practice Manager (PC)
 Sharon Macafee – QOF/Admin (SM)

Apologies: Dr STH Shah – GP
 Nurse Practitioner Andrea Griffiths
 Dr Z Member ST3
 Mr (AH)
 Mrs (MH)
 Mrs (ME)
 Cllr (BT)
 Mrs (SC)

Welcome to all and thanks for attending.

Minutes of the last meeting agreed as correct.

OoH's	It was noted that patients had to make two phone calls to speak to the OoH's GP. PC spoke to Bridgwater and hopefully from next week patients will be able to rung the surgery and be put straight through to OoH's
	<p>AW advised that he didn't want his information being shared with outside agencies, appropriate read codes to be added to his records.</p> <p>SR wondered whether it would be worth putting forms on the front desk to make people aware of what is happening. PC said she would print out the forms and leave some out and put a form on the website.</p> <p>PC informed the group that Magda had to go and do some home visits, is there any thing that the group wished to discuss with Magda before she left. No one had anything to discuss with her.</p>

Care Data	<p>PC has looked at a lot of information with regards to the Care Data. Every site gives different information. The LMC can offer very little help at the moment as they are being led by the same guidelines that we have. There is no definitive information to say what exactly is going to be shared, the use age of the information that is shared, is it for medication, diseases??</p> <p>SR wondered why the information cannot be extracted anonymously for the purpose of statistics etc rather than giving the patient details.</p> <p>GH asked who exactly has access to the information as the document state, “researchers” who are they ???</p> <p>PC mentioned that, as a practice, we are very careful about who we share information with. We even ask patients for their consent and proof of signature when copies of medical records or reports are asked for by solicitors or outside agencies despite the fact that consent forms are included in the request from the solicitors. This safeguards patients information as most patients assume that only information relevant to an incident are requested when, in actual fact, it is the whole of the medical records.</p> <p>Some GP’s are threatening to, “opt out” all their patients, we have not adopted this practice.</p> <p>SR has looked through Andy Burnham’s website and there is no information about care data anywhere on his website. As the Health Spokesman he should be dealing with this. SR mentioned that there is a move to delay the passing on of this information as there hasn’t been enough notice given to everyone.</p> <p>PC asked if all who attended the meeting had received a Care Data leaflet, which should have been sent to every household in the country. Many people hadn’t.</p> <p>AW asked if the data was collected for medical or market research.</p> <p>PC advised that Care Data had been getting mixed up with the SCR (Summary Care Record). SCR is available to OoH’s when for example you go away on holiday, in this country, and you see a doctor in the out of hours service, by use of a password they can see current medication and any allergies.</p> <p>GH and JH informed the group that they didn’t want their information sharing. Appropriate read codes to be added to their records.</p> <p>PC to get in touch with Cllr BT to see if he knows anything about this.</p> <p>SR sent an e-mail to Andy Burnham and will let the group know if she gets a response. It was discussed that maybe other</p>
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	<p>members of the group should do the same.</p> <p>For more information the government website address is: www.nhs.uk/caredata</p> <p>PC will get in touch with NHS England to let them know that half of Elliott Street Surgery PPG had not received the Care Data information leaflet.</p>
PPG website	SR mentioned that she wasn't aware if there were any PPG website and wondered if it was worth getting a Web page for the group to put their views on?
Dr Cusack	PC informed the group that Dr Cusack had moved on and in his place we now have Dr Lauren Smith.
AOB	<p>Dr Shah had already spoken to the group about the Federation. Dr Shah was put forward for the board, but, unfortunately no local GP's were successful. There is a lot of uncertainty at the moment with regards to federations. PC to keep group posted.</p> <p>GH mentioned about the scanning service operating from Elliott Street Surgery. PC advised that the patients seen are generally seen within two weeks. GH thought this was a good idea. PC responded that the standard was good and reports are sent out in a timely fashion, mainly the next day. Elliott Street Surgery are not allowed to advertise this service as it is provided by a private company.</p> <p>GH wondered if there were any plans for the surgery to offer any other services, PC responded that we didn't have any plans at the moment.</p> <p>PC mentioned that we had been unable to procure funding for phlebotomy although Kelly and Andrea do perform urgent blood tests and blood tests for the elderly and infirm. GH wondered why some GP's do have funding ? PC had no answer to this but would try and find out. PC was aware that some funding had been taken away and Tyldesley was now reduced to one clinic per week rather than two.</p>
Next Meeting	1 p.m. 3 rd April 2014